FACULTY OF HUMAN SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

QUALIFICATION: Bachelor of Public Management	
QUALIFICATION CODE: 24BPMN	**LEVEL: 7**
COURSE NAME: Public Sector Organisational Behaviour	**COURSE CODE**: POB712S
DATE: November 2019	**SESSION:**
DURATION: Three(3) Hours	**MARKS: 100**

FIRST OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER	**Mr. Fred Koita**
MODERATOR:	**Prof. Lesley Blaauw (UNAM)**

INSTRUCTIONS	
	1. The question paper consists of six (6) questions of equal value.
	2. Answer any four (4) questions.
	3. Write clearly and neatly.
	4. Number the answers clearly.
	5. Read the questions carefully before answering.

THIS QUESTION PAPER CONSISTS OF TWO (2)PAGES (Including this front page)

Question 1

Describe and discuss the three main disciplines that serve as core sources of knowledge in the study of public administration today. Use practical examples to substantiate your answers. (25)

Question 2

Describe the values and assumptions that underlie the study of organisational behaviour in the public sector. Make use of practical examples to illustrate your answers. (25)

Question 3

Organisations tend to maintain the status quo resulting in their decline and subsequent demise. Discuss the reactions to change and the reasons behind people's reaction to change. (25)

Question 4

Despite the criticisms levelled against bureaucracy, large institutions within the public sector cannot function effectively without having some features of a bureaucracy. Discuss the relevance of bureaucracy in the Namibian public sector. Use practical examples to substantiate your answers. (25)

Question 5

What is meant by public sector organisational behaviour and what are the challenges facing public service delivery in Namibia? Illustrate your answers by making reference to relevant literature and from your own experience. (25)

Question 6

Name and describe the four-stage systemic approach to planning and managing the Organisation Change Process. (25)

TOTAL MARKS (100)